



ADDENDUM NO. 3

PROJECT: Telephone System Upgrade RFP 20-PTELSYS
ISSUE DATE: September 8, 2020
BY: The Housing Authority of East St. Louis
700 North 20th Street
East St. Louis Illinois 62205
DOCUMENT DATE: October 8, 2020
PROPOSAL DUE DATE: October 13, 2020 at 3:00 pm

The following revisions, modifications, and/or clarifications shall apply to the Documents for this project.

The Proposal Due Date:

Remains the Same

Has Been Rescheduled

This addendum is issued before the execution of the contract to inform Contractors of revisions to the RFP documents referenced above. This addendum is hereby made a part of the Proposal documents and shall be included in the contract.

The requirements contained in the Proposal documents shall apply to this addendum. The work called for in this addendum shall be the same as set forth in the applicable portions of the Proposal documents unless otherwise specified in this addendum. All incidental work necessitated by this addendum, as required to properly complete the work, shall be included in the Proposal even though not specifically stated in this addendum.

QUESTIONS/ANSWERS

Q1. System is required to support integration to Owner's existing paging systems. What is the current integration for Paging? Is there a specific model of amplifier in use?

A1. No. There is no specific model of paging using the phone system itself.

Q2. A mix of Extreme, HP Procurve, and ATT switches are listed as in place. Will it be the responsibility of the customer to ensure that all switches are PoE and support IP Telephony, should replacement of the existing switches be apart of this?

A2. If it is determined that the switches will need to be replaced. Then, it would be the responsibility of the vendor.

Q3. There is an indication of wanting to support UM, and additional software features. Are there a specific number of users that require full application support, as opposed to endpoints that are basic and only require dialtone and standard features?

A3. All users will use Unified Messages.

Q4. Are there any specific requirements for types of endpoints, or should all physical endpoints standardize on the same design?

A4. All physical endpoints should standardize on the same design.

Q5. Has funding been allocated and made available to ESLHA? If so, for how many years? If not, when does ESLHA anticipate funding being available?

A5. Funding is available for this project.

Q6. Reference page 7, section 1.6 - In the event of a Termination for Convenience, what costs would the awardee be able to recover, in terms of the equipment provided and installed prior to the effective date of the termination?

A6. If the contract is terminated for convenience, the awardee would be paid for all equipment and service provided to East St. Louis Housing Authority per the contract.

Q7. Reference page 11, section 1.21 - This language appears to impose indemnification obligations on Contractor for occurrences caused by Owner. Please clarify.

A7. 1.12 Contract Award, Page 6 "Award of services pursuant to this RFP is subject to the approval of ESLHA Contracting Officer and applicable ESLHA funding sources and shall be conditioned on the *successful negotiation of revisions, if any, to the proposal, recommended as part of the evaluation of proposals.*"

Q8. Reference page 13, section 3.1.6 and Page 31, Section 4 - Offeror is a privately-held company and respectfully requests, in the event of an audit, that the auditor(s) enter into a mutual nondisclosure agreement prior to accessing Offeror's financial or business-sensitive information.

A8. This can be addressed with the awardee.

Q9. Reference page 30, please clarify which of these apply to this solicitation.

A9. Either or both will apply.

Q10. The RFP mentions 8 remote sites, however during your Q&A you mention 9 remote sites in Question 2. Is this a typo?

A10. We have 8 Remote AMP offices.

END OF ADDENDUM